

## TECHNOLOGY TO PREVENT VIRUS SPREAD

Galaxy has many options to help cut down on virus spread and allow contactless access control. We have integrated with 4 new exciting products from IDEMIA and TBS. Galaxy also responded to the virus crisis by immediately creating its own FREE tracking tool which can be easily downloaded.

### MORPHOWAVE COMPACT



MorphoWave™ Compact is the newest addition to IDEMIA's range of readers for frictionless biometric access control. This masterpiece of engineering delivers the award-winning, field-proven performance of IDEMIA's MorphoWave™ contactless 3D fingerprint technology, in a stylish and compact device, suitable for any location, wall-mounted or integrated in gates/turnstiles. [Read More.](#)



**High throughput**  
up to 30 people per minute



**SUPPORTS FACE CHANGES**



### VISION PASS

[Read More.](#)

### 2D EYE



Iris recognition for high security and multi-functionality at point of access. Features include: Iris technology, Access Control, Time and Attendance (T&A), Indoor use, Surface mount, High security level, Excellent identification performance, Enrollment on terminal, Identification or verification, Medium to large-sized user groups, Personalizable touchscreen, and more. [Read More.](#)

### 3D TERMINAL

The three-dimensional and contact-free fingerscan terminal provides highest security, recognition performance and multi-functionality. Features include: 3D touchless technology, Access Control / Time & Attendance, In- and outdoor use, Flush or surface mount, Highest security level, Superior identification performance, No "Failure to Enroll", Identification or verification, Small and large sized user groups, and more. [Read More.](#)



Galaxy is proud to offer a **FREE reporting tool** to utilize in your buildings during this COVID-19 situation. This tool can be quickly downloaded and **used to track individuals based on which readers they signed into and when.** The reporting tool was developed by Galaxy to help companies identify potential contamination risk for areas in their facilities or close contact exposure for employees if a person has been infected with a communicable virus.

For example, if an employee is diagnosed with COVID-19, a report of which areas of the building they entered over the past few days and who else was in the room with them can be pulled up. This is critical in letting the rest of the staff be aware of their risk of exposure and prevent the virus from spreading further.

## DOWNLOAD REPORTING TOOL

All necessary instructions are presented when the tool is opened.

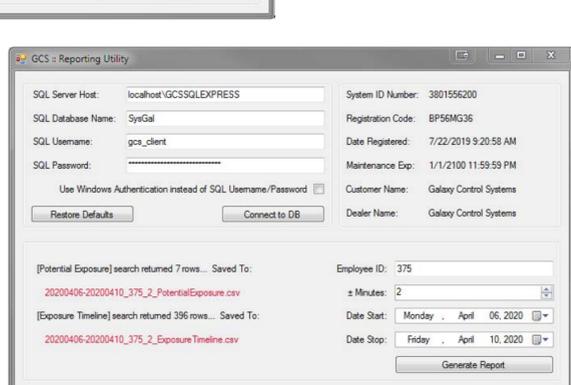
The tool can be run on the machine with the SG database, or any machine on a local area network that can reach the SQL Server.

- System Galaxy is not required to be on the machine where the tool is used.
- The tool produces .csv files that are compatible with Microsoft Excel, Open Office, Google Sheets, etc.
- There are no dependencies beyond .Net 3.5
- MS Office is not required to be on the machine where the tool is executed.
- No install is required, it is a stand-alone portable executable.



### STEP 1

### STEP 2



### OUTPUT 1

**POTENTIAL EXPOSURE:**  
**(Access of common readers/spaces within the specified time window)**

| EMPLOYEE_ID | FIRST_NAME | LAST_NAME |
|-------------|------------|-----------|
| 32569923    | Mary       | Rahman    |
| 32569846    | Adrienne   | Baley     |
| 32283622    | Bernice    | Barnes    |
| 32269915    | Rebecca    | Bart      |

### OUTPUT 2

| DATE_TIME           | EMPLOYEE_ID | HH:MM:SS Before/After | READER_NAME     | FIRST_NAME | LAST_NAME |
|---------------------|-------------|-----------------------|-----------------|------------|-----------|
| 2020-03-31 08:47:08 | 32381435    | 00:06:47 Before       | 3FL Lobby Entry | Christy    | Schaeffer |
| 2020-03-31 08:48:04 | 32363242    | 00:05:51 Before       | 3FL Lobby Entry | Shawn      | Best      |
| 2020-03-31 08:49:48 | 32388788    | 00:04:07 Before       | 3FL Lobby Entry | Bonnie     | Kominske  |
| 2020-03-31 08:52:47 | 32399035    | 00:01:08 Before       | 3FL Lobby Entry | Jennifer   | Lavie     |
| 2020-03-31 08:53:55 | 32219963    | 0                     | 3FL Lobby Entry | Joan       | Campbell  |
| 2020-03-31 08:54:41 | 32448605    | 00:00:46 After        | 3FL Lobby Entry | Alli       | Hussaini  |
| 2020-03-31 08:57:53 | 32383417    | 00:03:58 After        | 3FL Lobby Entry | Eric       | Dixon     |
| 2020-03-31 08:58:54 | 32387705    | 00:04:59 After        | 3FL Lobby Entry | Nicole     | Smith     |
| 2020-03-31 08:59:11 | 32369897    | 00:05:16 After        | 3FL Lobby Entry | Kimberly   | Sochenko  |

**We are proud to offer technology Made in the USA.**



Galaxy will be CLOSED May 25th, 2020.

# MEMORIAL DAY

★★ HONORING ALL WHO SERVED ★★★

Tech Support is always offered to Registered Dealers 24/7/365.

### TECH TIPS

1. **Launchpoint** uses a process called Signal R to get the live event stream from System Galaxy to display on the web page. Signal R is a relatively new technology and may not always work properly on Windows 7 computers.
2. Problem with **Giesecke & Devrient G&D 7.0 CAC cards** not working with PIN. This can also affect the G&D 3.2 card but is not as problematic. Reader manufacturers are working on new firmware to address the problem. The temporary work around is to use the reader in single factor mode – Card Only.
3. **Revised Disk Layout** – With the release of System Galaxy 11.3 we have gone back breaking the installation into two separate parts – SG 11.3.0.1 Main and SG 11.3.0.1 AUX. Main has the installation for System Galaxy, LaunchPoint, and idPRODUCER. The name of the file to launch the splash screen has been changed to Setup.hta. AUX contains drivers and installations for many of the 3rd party interfaces that work with Galaxy.
4. **Flash update review** – Remember that flash updates must be staged as follows.

#### 600 FLASH UPGRADES - for stepped version upgrade

| STARTING VERSION | UPGRADE TO: (BEFORE CONTINUING)   |
|------------------|---|
| 1.15 to 1.74     | 2.30e   |
| 2.30e to 5.00    | 5.04  |
| 5.04             | 10.4.15 – update attached boards  |
| 10.4.15          | 10.5.6 - update ached boards - 600 Boards can go no farther than Flash version 10.5.6 |

#### 635 FLASH UPGRADES - for stepped version upgrade

| STARTING Flash VERSION | UPGRADE TO Flash (BEFORE CONTINUING)    |
|------------------------|---|
| 4.77 to 5.00           | 5.04                                    |
| 5.04                   | 10.4.15 – update attached boards        |
| 10.4.15                | 10.5.6 - update attached boards         |
| 10.5.6                 | latest version - update attached boards |



## 2020 PRICEBOOK ESSENTIALS & VIDEO

View on Partner Portal

Need a Login? Request one by filling out the form.

COMING SOON!  
WIRELESS  
PRICEBOOK

## MAY TRAINING CANCELLATION ANNOUNCEMENT

In order to ensure the safety of all those involved, Galaxy is **CANCELING** all training classes for May 2020. The classes canceled were for: **12-15 in Walkersville, MD (HQ).** Thank you for understanding during these times.

TRAINING DATES

SG HELP WEBSITE

2020 EVENTS

PREVIOUS NEWSLETTERS

galaxysys.com info@galaxysys.com 800.445.5560